

The Action Plan for the Development of Special Case Investigation and Inquiry Standard
for the Fiscal Year 2021

Bureau of Development and Logistics

Department of Special Investigation

Preface

The development plan for the standard of special case investigation and inquiry for the fiscal year 2020 – 2022 is consistent with 4 areas of the development framework, namely; the development issue 1: develop the standard of related officials; the development issue 2: develop the standard of places related to special case investigation and inquiry; the development issue 3: develop the standard of technology and equipment assisting special case investigation and inquiry; and the development issue 4: develop the standard of special case investigation and inquiry processes. Under the development plan for the standard of special case investigation and inquiry for the fiscal year 2020–2022, the action plan for the development of special case investigation and inquiry standard for the fiscal year 2021 was produced, implemented, monitored and evaluated. Thus, for the continuity of the drive of the development plan for the standard of special case investigation and inquiry for the fiscal year 2020–2022 consistent with the Public Sector Management Quality Award (PMQA 4.0), the Department of Special Investigation produced the action plan for the development of special case investigation and inquiry standard for the fiscal year 2021 corresponding and connecting to the development plan for the standard of special case investigation and inquiry for the fiscal year 2020–2022. The action plan for the development of special case investigation and inquiry standard for the fiscal year 2021 includes several tasks/ projects/ main activities necessary to implement as appeared in the development issue 2 and the development issue 3 for driving the development plan for the standard of special case investigation and inquiry for the fiscal year 2020–2022 to achieve its goals. Some tasks/ projects/ main activities are still waiting for implementation by using the remaining budget, while several tasks/ projects/ main activities did not receive the budget for implementation in the fiscal year 2021. It is highly anticipated that in the next fiscal year the budget allocated to the required tasks/ projects/ main activities is sufficient.

Special Case Investigation System Development Division

Bureau of Development and Logistics

Department of Special Investigation

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The development issue 1: develop the standard of related officials

<p>Development Scopes</p>	<p>The development of the standard of related officials includes the development of the recruiting and selecting process, the potential development process, the guideline on the promotion of ethics in performing duties, the measure against officials who committed a wrongful act and misconduct, the measure to protection the performance of duties, and the performance appraisal system for officials comprising a special case inquiry official, a special case officer and a civil servant or an employee of the Department of Special Investigation who is neither a special case inquiry official nor a special case officers but being an assistant to the special case inquiry officials or special case officers for performing any tasks relating to the investigation as ordered by the Director-General.</p>
<p>Development Goals</p>	<ol style="list-style-type: none"> 1. The Department of Special Investigation developed the process to recruit and select persons having knowledge, abilities, skills and other suitable characteristics to work. 2. The Department of Special Investigation developed the process for potential development of officials responsible for special case inquiry to have knowledge, abilities, skills and other characteristics essential for work. 3. The Department of Special Investigation developed the guideline on the promotion of ethics in performing duties of officials. 4. The Department of Special Investigation developed the measure against officials who committed a wrongful act and misconduct. 5. The Department of Special Investigation developed the measure to protect the performance of duties of officials. 6. The Department of Special Investigation developed the performance appraisal system for officials.
<p>Indicators</p>	<ol style="list-style-type: none"> 1. The level of success of the development of the recruiting and selecting process for a person having knowledge, abilities, skills and other suitable characteristics to work. 2. The level of success of the process for potential development of officials responsible for special case inquiry to have knowledge, abilities, skills and other characteristics essential for work. 3. The level of success of the development of the guideline on the promotion of ethics in performing duties of officials. 4. The level of success of the development of the measure against officials who committed a wrongful act and misconduct. 5. The level of success of the development of the measure to protect the performance of duties of officials. 6. The level of success of the development of the performance appraisal system for officials.

The development issue 2: develop the standard of places related to the special case investigation and inquiry

Development Scopes	The development of places related to the special case investigation and inquiry includes the development of the patterns of places and the development of the operating system of the inquiry room, suspect Identification room, detention room, exhibit storage place, special case inquiry files storage room, investigation and inquiry operation room (War Room), special case inquiry officials team meeting room, witnesses waiting room, press conference room and shooting range to have efficiency and suitability for work.
Development Goals	<ol style="list-style-type: none">1. The Department of Special Investigation has appropriate places related to special case investigation and inquiry.2. The Department of Special Investigation has the efficient operation system for places related to special case investigation and inquiry.
Indicators	<ol style="list-style-type: none">1. The level of success of the development of the appropriate places related to the special case investigation and inquiry.2. The level of success of the development of the efficient operation system for places related to special case investigation and inquiry.

The development issue 3: develop the standard of technology and equipment assisting special case investigation and inquiry

Development Scopes	The development of the standard of technology and equipment assisting special case investigation and inquiry includes the development of information technology, special equipments and tools, and armaments for efficiency in assisting special case investigation and inquiry.
Development Goals	<ol style="list-style-type: none">1. The Department of Special Investigation has efficient information technology for assisting special case investigation and inquiry.2. The Department of Special Investigation has efficient special equipment and tools for assisting special case investigation and inquiry.
Indicators	<ol style="list-style-type: none">1. the level of success of the development of the efficient information technology for assisting special case investigation and inquiry.2. the level of success of the development of the efficient special equipment and tools for assisting special case investigation and inquiry.

The development issue 4: develop the standard of special case investigation and inquiry processes

Development Scopes	The development of the standard of special case investigation and inquiry processes includes the development of methods, procedures and operational guidelines for special case prevention and suppression, special case investigation and inquiry for precision and efficiency.
Development Goals	<ol style="list-style-type: none">1. The Department of Special Investigation has the right and efficient methods, procedures and operational guidelines for special case prevention.2. The Department of Special Investigation has the right and efficient methods, procedures and operational guidelines for special case suppression, investigation and inquiry.
Indicators	<ol style="list-style-type: none">1. The level of success in deciding the right and efficient methods, procedures and operational guidelines for special case prevention.2. The level of success in deciding the right and efficient methods, procedures and operational guidelines for special case suppression, investigation and inquiry.

The guideline on monitoring and evaluation of the implementation under the action plan for the development of special case investigation and inquiry standard for the fiscal year 2021

For the achievement of the implementation under the development plan for the standard of special case investigation and inquiry for the fiscal year 2020– 2022, after the promulgation of the action plan for the development of special case investigation and inquiry standard for the fiscal year 2021, in order to jointly drive the implementation under this action plan by related bureaus, the Bureau of Development and Logistics formed the guideline on monitoring and evaluation of the implementation according to this action plan by assigning bureaus responsible for each tasks/ project/ activity to report the result of implementation according to the action plan with the problems and obstacles of implementation as follows:

(1) The report on the implementation results under the action plan for the development of special case investigation and inquiry standard for the fiscal year 2021 with the problems and obstacles of implementation in the 1st period (from October 1, 2020 to March 15, 2021) detailing the result of implementation for a 6-month period by submission to the Bureau of Development and Logistics within March 20, 2021

(2) The report on the implementation results under the action plan for the development of special case investigation and inquiry standard for the fiscal year 2021 with the problems and obstacles of implementation in the 2nd period (since October 1, 2020 – September 15, 2021) detailing the result of implementation for a 1-year period by submission to the Bureau of Development and Logistics within September 20, 2021.

For monitoring and evaluation of the implementation under this action plan, the Bureau of Development and Logistics will gather, summarize and process information before presenting to the Director-General of the Department of Special Investigation for further consideration, and will use for making the action plan for the development of special case investigation and inquiry standard for the fiscal year 2022.